

Team Leading Level 2 Apprenticeship

Course Summary

The Level 2 Certificate in the Principles of Team Leading is designed to give learners the practical knowledge they need to lead a team for the first time. It also supports team leaders with some experience but no formal training.

The course will cover the following mandatory areas:

- **Lead and Manage a Team**
- **Principles of Team Leading**
- **Understand Business**
- **Manage Personal Performance & Development**
- **Communicate Work-Related Information**

You will then choose from a wide selection of optional units choosing from topics such as:

- **Manage Team and Individual Performance**
- **Chair and Lead Meetings**
- **Encourage Innovation**
- **Resolve Customer Complaints**
- **Developing Presentations**
- **Manage Conflict within a Team**
- **Collaborate with other Departments**
- **Negotiate within a Business Environment & Many More....**

Progression Routes

We offer courses from level 2 right through to Management qualifications at Level 7, supporting candidates through their professional development.

Functional Skills

Maths, English & ICT Level 1.

ERR and PLTS

The candidate will learn about Employment Rights and Responsibilities and apply Personal Learning and Thinking Skills throughout their Apprenticeship.

Length of Course

The Apprenticeship usually lasts around 14 months to ensure the candidate can demonstrate significant work experience alongside their professional qualifications.

Attendance

The apprentice will attend college one day per month gaining training and knowledge to support the qualification. The rest of the qualification will be delivered in the workplace with the assessor visiting once every 4-6 weeks. If Functional Skills are required, weekly attendance will be required – booking in on one of the timetabled slots (am, pm or evening).

How Much Will It Cost

The Apprenticeship is fully funded so we won't charge you anything. The only cost to you is the employment of the apprentice – therefore paying their wage and associated costs. We have grants available to support the recruitment of an apprentice aged 16-24 of £1500 subject to eligibility checks. We also have further grants available to support recruitment of Salford residents subject to eligibility.

Facilities

Based in our state of the art Future Skills Building in Media City, we have fantastic facilities to support our apprenticeship provision.

We will provide the apprentice with access to IT facilities including: use of software such as full suite of office software, electronic portfolio access, 24 hour remote on-line access to email account and learning resources, internet access, learning resources on Moodle.

Recruitment

We will work with you to determine your requirements and provide full recruitment services - advertising through the National Apprenticeship Service, Indeed jobs website, Social media and the college website. Our team of dedicated recruitment co-ordinators will assess, screen and interview potential apprentices before we send them over to you for interview, saving you time and money in recruiting the right candidate.

Endorsements

We work with a wide range of businesses from Small business through to large companies such as Royal Bank of Scotland and ITV.

“Apprenticeships are a real opportunity to home-grow future talent. We have opted to work with Trinity Business Training as it shares our commitment to developing young people. Trinity offers a comprehensive and flexible package, from the recruitment stage through to adopting a bespoke approach to the qualification element of the NVQ, as well as giving full support to enable learning and help our candidates reach their potential.”

Marsha Witter, Talent Scheme Manager, ITV

www.salfordcc.ac.uk/trinity-business-training